

Beacon Health Options – Utilization and Quality Metrics, Production Reports

Category/Measure	Brief Description
Membership	
• Total Unique	Total Number of Members with eligibility during the reporting period
• By Eligibility Category	Total number and percent of members by eligibility category
Inpatient Psychiatric Facilities	
• Admits/1000	Number of Admissions per 1000 Members
• Days/1000	Number of Days per 1000 Members
• Average Length of Stay (ALOS)	Average Length of Stay for all discharges during the period
Inpatient Detox – Hospital Based	
• Inpatient Detox, Hospital Based Admissions/1000	Number of Admissions per 1000 Members for inpatient detoxification
• Inpatient Detox, Hospital Based Days/1000	Number of Days per 1000 Members for inpatient detoxification
• Inpatient Detox, Hospital Based ALOS	Average Length of Stay for all discharges during the period for inpatient detoxification
Free Standing Detoxification Facilities	
• Free Standing Detox Admissions/1000	Number of Admissions per 1000 Members for Free Standing Detox
• Free Standing Detox Days/1000	Number of Days per 1000 Members for Free Standing Detox
• Free Standing Detox ALOS	Average Length of Stay for all discharges during the period for Free Standing Detox
Inpatient (State Hospital)	
• ALOS	Average Length of Stay for all discharges during the period
• Inpatient (State Hospital) Admissions/1000	Number of Admissions per 1000 Members for Inpatient (State Hospital)
• Inpatient (State Hospital) Days/1000	Number of Days per 1000 Members for Inpatient (State Hospital)
Home Health Services	
• Volume of Medication Administration	Number of Medication Administrations Statewide and for PAR Providers
• PAR Provider QD and BID Volume	Volume of QD and BID Medication Administrations by PAR providers during reporting period
• ED, Inpatient, and OBS Beds Utilization	Number of ED visits, Inpatient Admissions, and Observation Bed Admissions for HH Utilizers during the reporting period
Partial Hospital	
• Admits/1000	Number of Admissions per 1000 Members
Intensive Outpatient	
• Admits/1000	Number of Admissions per 1000 Members
Ambulatory Detox	
• Admits/1000	Number of Admissions per 1000 Members

Methadone Maintenance	
• Admits/1000	Number of Admissions per 1000 Members
Outpatient	
• Admits/1000	Number of Admissions per 1000 Members
Newer Production Reports	
BH ED Visits	
• BH ED Visits/1000	Number of ED Visits with a primary or secondary BH diagnosis per 1000 members
• BH ED Connect to Care	Percentage of BH ED visitors that connect to follow-up care within 7 & 30 days
• Readmission to the ED	Percentage of BH ED visitors that readmit to the ED within 7 & 30 days
BH Inpatient Admissions	
• Inpatient Connect to Care	Percentage of BH Inpatient Admissions that connect to follow-up care within 7 & 30 days
• Inpatient Readmissions	Percentage of BH Inpatient Admissions that readmit to inpatient care within 7 & 30 days
Timely Access to Outpatient Appointments	
• Routine, Urgent, & Emergency Access	Percentage of admissions to outpatient care that meet timely access standards for routine, urgent, and emergent presentation
Network Access to Outpatient Care	
• Geo-Access	Percentage of members within mileage standards for Urban, Suburban, and Rural members, by county, to PHP (MH & SA), IOP (MH & SA), Enhanced Care Clinics (MH & SA), Outpatient Facilities (MH & SA), Prescribers (MDs and APRNs) and Psychotherapists (Masters and Doctoral level).
• Provider Density Ratios	By county - CT Prescribers/1000 members and Psychotherapists/1000 members assessed against various standards
New Quality Measures	
• Initiation and Engagement for SA TX	Percentage of Members discharging from inpatient detox and SA care that initiate and engagement in treatment within specified time and frequency parameters
• Days Covered – Antidepressants	Individuals with a Diagnosis of Depression percentage of days covered with a prescription for an antidepressant medication
• Days Covered - Antipsychotics	Individuals with a Diagnosis of Schizophrenia percentage of days covered with a prescription for an antipsychotic medication
• Children on 2 or more anti-psychotics	Children with two or more concurrent anti-psychotic medication prescriptions
Child Specific Measures	
• PAR Hospital Admits/Days/ALOS per 1000	Admissions per 1000, Days per 100, and ALOS for the 8 hospitals participating in the Pediatric Inpatient PAR Program
• Percent of Discharge Delay Days	Percentage of Total inpatient days that are classified as on discharge delay status
• Discharge Delay Reasons	Categorization of the reasons given for cases of discharge delay
• State Hospital Discharge Delay	Same discharge delay measures but computed for the State Hospital Admission (Solnit South Inpatient)
• Autism Spectrum Disorder Services	
○ Admissions & Admits/1000	Rates of admissions and admissions per 1000 members

○ Utilization Profile	Demographic profile of utilization across the program and of units of service authorized by service type
○ Provider Profile	Report of enrolled providers in relation to service types
• RTC In-State/Out of State Percent of Admissions	Tracking of all admissions to residential care and comparisons of in-state and out-of-state admissions
• RTC Average Length of Stay	Average length of stay for all discharges during the reporting period
• PRTF Admits/Days per 1000 and ALOS	PRTF Admissions, Admissions per 1000 members, and days utilized per thousand members, and average length of stay for members discharged during the reporting period
• PRTF Members on Overstay	Number and Percentage of members and days that are considered to be in overstay status
• EDT – Admissions/1000	Admissions per thousand for EDT level of care
• Intensive In-Home – Admissions/1000	Admissions per thousand for Medicaid reimbursed Intensive In-Home Services (IICAPS, MDFT, MST, FFT)
• IICAPS PAR Program	Reports on timely follow-up on outpatient care and medication management post discharge from IICAPS as well as % of members hospitalized up to 6-months post discharge from IICAPS.

Note – Most utilization data is based on Beacon Health Options Medicaid authorization data. Quality metrics (readmits, connect to care, Days Covered, etc.) are based on Medicaid Claims Data. Initial measures listed are for Adult and Child Utilization except in those cases (e.g. Freestanding Detox or Methadone) where there is little to no youth utilization.

For further information on methodology, please contact Bert Plant, Ph.D. Senior VP for Quality and Innovation.